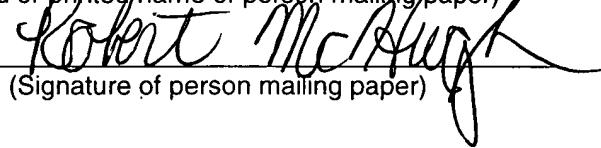


CERTIFICATE OF MAILING

I hereby certify that this Information Disclosure Statement and the documents referred to as enclosed therein are being deposited with the United States Postal Service on this date, 9/16/00, in an envelope as "Express Mail Post Office to Addressee" Mailing number EK673490213US addressed to the Box Patent Application, Assistant Commissioner for Patents, Washington, D.C. 20231.

JC639 U.S. PRO
09/656264
09/06/00

Robert McHugh
(typed or printed name of person mailing paper)


(Signature of person mailing paper)

J 12-14-00
MB

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Richard Mark SCHWARTZ, Han SHU, John MAKHOUL and Long NGUYEN
For : SYSTEMS AND METHODS FOR PROVIDING AUTOMATED DIRECTORY ASSISTANCE
Filed : HEREWITH

**INFORMATION DISCLOSURE STATEMENT
UNDER 37 C.F.R. §§ 1.56, 1.97 and 1.99**

Assistant Commissioner for Patents
Washington, D.C. 20231

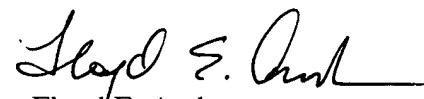
Dear Sir:

In accordance with the duty of disclosure under 37 C.F.R. § 1.56, Applicant submits this Information Disclosure Statement pursuant to 37 C.F.R. §§ 1.97 and 1.99 in the above-identified application for consideration by the Patent Office. A listing of the cited documents is also enclosed, as well as, for the Examiner's convenience, a copy of the document. Pursuant to 37 C.F.R. § 1.97(b)(3), because this Statement is being submitted before the first Office Action on the merits, no fee is required.

Applicant does not intend to represent that the document submitted herein is material prior art to this invention or that the list represents an exhaustive search of documents related to this invention.

Applicant requests that the document submitted herein be considered and made of record in this application.

Respectfully submitted,



Floyd E. Anderson
Reg. No. 33,825

GTE Service Corporation
HQE03G13
600 Hidden Ridge Road
Irving, TX 75038
TEL: (781) 466-4016
FAX: (781) 466-4021

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.